



COVID-19 Safety Plan
May 27th, 2020
Updated June 3rd, 2020
Updated November 19th, 2020

The following document was created in accordance with Work Safe BC and the Provincial Health Authorities' guidelines around safely opening businesses during Phase 2 of the Covid-19 pandemic. We at the Romper Room Indoor Rock Climbing Centre take the health and safety of our staff and climbers very seriously and have created the following document with the guidance of Climbing Escalade Canada (CEC) and the Covid-19 Task Force they have created.

Here, we will outline the policies, guidelines, and procedures we have put in place to reduce the risk of COVID-19 transmission at the gym, and will continue to adjust our procedures as the pandemic develops, keeping a keen eye on Provincial and Municipal restrictions and protocols.

The following areas have been taken into consideration and safety measures put in place to mitigate the spread of Covid-19:

Capacity Management and Occupancy Flow

In order to maintain that staff and climbers keep physically distanced while in the gym, we have created the following procedures:

Physical Controls

- Designated marked squares on the ground when checking in as well as outside the door to ensure only one visitor (or group) is checking in at a time. The exception is if there is a visitor filling in a waiver at the secondary desk area, which is over 6 feet away from the check in spot.
- Barriers in place to direct people using one-way traffic when entering and exiting the building.
- Gate installed to separate check in area (concrete) and climbing area (gravel).
- Climbers must leave one rope between themselves and other climbers.
- No non-climbers/belayers allowed in the climbing area.
- Observation deck is no longer available for spectators.
- Limited number of climbers will be allowed in designated areas at a time, including; top rope (14 ppl), lead cave (6 ppl), moonboards/training area and boulder cave (10ppl).
- A designated staff member will be circulating the climbing area to ensure proper distancing is being practiced and to assist and monitor the capacity of the gym.
- Parents/guardians are asked to wait outside for pick up and drop off of children.

Administrative Controls

- Booking system put in place in which climbers will book ahead into a designated area where they must stay for the duration of their visit (ie. Top Rope/Lead or Boulder Cave/Moonboard/Training Area).
- Climbers must adhere to their reservation time and exit the gym within their reservation time.
- Limiting the number of climbers in the gym at a time, as well as which area of the gym they are in, in order to keep people distanced.

Hygiene and Cleaning

The following strategies have been developed in order to reduce virus transmission from high touch or shared areas:

- Increased frequency of cleaning high traffic and high touch surfaces such as door knobs, washroom fixtures, pay terminals, and countertops. Staff will keep a daily cleaning log to ensure thorough sanitizing within each booking slot.
- Sneeze guard installed at front desk.

- Requirement of government approved face masks for all staff and climbers. Staff will be supplied with masks if they would like, or can bring in their own as long as they adhere to the approved government guidelines. Masks are available for purchase for visitors.
- No-touch faucets and paper towel dispensers installed in the bathrooms.
- Four sanitizer stations installed throughout the gym and outside.
- Harness, shoe and belay device rentals are available and will be quarantined for 72 hours after each use as well as sanitized, where applicable.
- No use of the water fountain at this time. Water bottle re-fill is available.
- No climbing shoes are permitted in the bathrooms.
- No street shoes are permitted in the climbing area. Climbers may bring designated sandals into climbing area, however they must not be street shoes.

Lessons, birthday parties, competition climbing

Given that the gym is a place of gathering, we have taken into consideration group activities and have implemented the following procedures:

- Belay lessons are limited to 6 participants and social distancing will be enforced.
- Temporary suspension of children's birthday parties
- No competitions are scheduled during this time.
- Families wishing to climb together can do so if all members have their belay tickets. The exception is: climbers under 12 years of age are only permitted to climb if they are climbing with a designated parent or guardian with a belay ticket.

Communication and Education: Staff training, client behavior

It is of utmost importance that our staff are educated in order to feel safe and to ensure our guests feel comfortable and safe while visiting the gym. In order to do so, we have put in place the following:

For Staff

- Sick policy: If a staff member feels any illness or flu symptoms (coughing, sneezing, runny nose, fever), they are asked to stay home.
- All staff are required to check their temperature with the touchless thermometer provided before every shift.
- All staff will be required to attend a health and safety meeting prior to the gym re-opening to introduce them to the new procedures, as well as for management

to gather any concerns from staff members. Subsequent meetings will be scheduled as needed.

- Management will be consulting with staff on what PPE they require and will be supplying all necessary equipment to staff.
- Staff will be informed on how to communicate with guests regarding the new policies and procedures.
- Staff have the right to ask guests to leave the gym if they have any reason to believe the guest is ill or if they are exhibiting any symptoms of illness. If necessary, staff have a touchless thermometer available to use at their discretion.
- Assessment of staff needs will be under the eye of management and further training may be scheduled as procedures are adjusted or change.
- A reassessment of health and safety procedures will be ongoing and subsequent staff meetings will be scheduled on a weekly basis, or as needed.
- The assigned worker health and safety officer is Brianna Wiens. Any concerns regarding health and safety are to be brought to her attention and she will communicate with management on how to proceed.

The following rules have been put in place for all guests:

For Customers

- There will be clear signage outside the front door which outlines new procedures and rules. This information is also available on the Romper Room website (www.climbromperroom.com/covid/).
- All climbers must sign a waiver (updated June 2020) upon visiting the gym, which includes a Covid-19 Code of Conduct.
- Visitors must practice physical distancing.
- No loose chalk - chalk balls or liquid chalk are ok.
- All visitors must wear approved face masks for their entire duration at the gym (no bandanas, buffs, gaiters, vented masks or single layer masks).
- All climbers must wash or sanitize their hands before entering the climbing area and as soon as they exit it.
- Sanitizer stations will be set up around the gym and climbers are encouraged to sanitize their hands throughout their climbing session.
- No climbing shoes are permitted in the bathrooms.
- No street shoes are permitted in the climbing area.
- Climb only with your household/bubble; do not move between groups.

- Climbers must keep at least one rope between themselves and other climbers.
- Climbers are asked to stay home if they have any symptoms of illness or if they believe they have been exposed to the Covid-19 virus.

Contact Tracing and Outbreak Strategy

In the event of a facility outbreak, the following steps are to be followed:

- Contact government agencies/health authority (Island Health, 250-370-8699)
- Contact and inform all staff
- Using check in log, management will contact those climbers in the facility at time of infected persons, as well as in the booking slot before and after the infected persons.
- Management will close doors for 2 weeks in order to address the 14 day incubation period of the virus.
- Management will adhere to a thorough cleaning plan prior to re-opening.